



ONLINE BOOKING ARRANGEMENTS

The Committee has decided to introduce an online booking system from **8 March 2017** to meet our current and future business needs. These include new and more demanding CASC requirements, generating more income from visitors and managing our club in a more modern and efficient manner. All of which help us to keep our operating costs down and limit subscription increases. Apart from these business benefits it will help many members by assuring them of a clear starting time thereby avoiding potentially long waits at the chute.

Whilst this is a different way of doing things it continues to build upon the long established rules and etiquette of golf. The online booking system will determine order of play and replace the current chute system.

The system is relatively easy to access using the internet (PC, tablet, mobile phone etc) and manage. Any member needing assistance should contact the office.

Implementation:

Extensive consultation has taken place regarding how an online booking system should work including:

- * Research with other clubs currently using the system
- * Several “dedicated sessions” with key groups in the club.
- * Individual responses via email and letter and telephone
- * 2 evening and 7 lunchtime sessions.

During these session a number of issues have been raised including the possibility of “block” booking, restricting its use to certain times of the day, protecting member`s interests from those of visitors, how to prevent abuse of the system etc. The following set of rules address many of these issues and will be reviewed on a weekly basis for the foreseeable future.

These “rules” are underpinned by three core principles:

- * All Members have equal rights to the course.
- * The rules of golf and basic golf etiquette remain unchanged.
- * Club competitions will remain unaffected. Pro’s Thursday Stableford will use the new booking system



ON LINE BOOKING SYSTEM RULES

The system goes live on Wednesday 8 **March 2017**, booking will be available 8 days earlier at 00:01.

A review will take place on 1 May 2017.

If you turn up to play without booking and the tee is free you are welcome to go out, ideally let the Pro know. However members who have booked take priority.

Rules

All members should book on line to play golf using either the IT system or `phone via the professional/office. This can be done from 00:01 a week ahead.

- a) If the Pro's shop is open please check in (only needs 1 of the group)
- b) All players **MUST** be on the 1st tee ready to start play at their allotted time. IF there is an unexpected delay they may be able to negotiate a later time with other players ready to tee off or via the professional booking system otherwise you will have to re-book a time. There can be no delays to avoid disruption to others.
- c) Play is allowed from the 11th tee providing no one is on or approaching the 10th tee with no automatic dovetailing rights on the first. People with a booked tee time have priority.
- d) In the case where a matchplay competition is all square after 18 please allow them to dovetail
- e) Visiting parties will not be allowed to book a tee time until after 10:00. Visitors will only be able to book between 10:00 – 4:00.
- f) Anyone booking a time **MUST** use it or Cancel ideally 24 hours in advance to give other members the chance to play. Please use the system responsibly and have respect for others.

Although this is a change to historical practices we hope all members will help us make a smooth transition and in time find the benefits of this system outweigh any personal issues they may have with it.

The system will be regularly monitored and relevant printouts published at the end of each month to keep members informed.